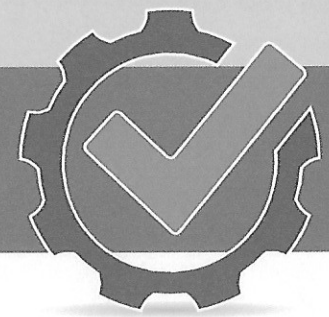


CERTIFICATE of COMPLETION



has attended

AWWA Customer Service Training Program
Course 1: Building Customer Relationships

Completion Date:

Location:

Credit/Hours:



**American Water Works
Association**

Name of Certifying Trainer or Manager